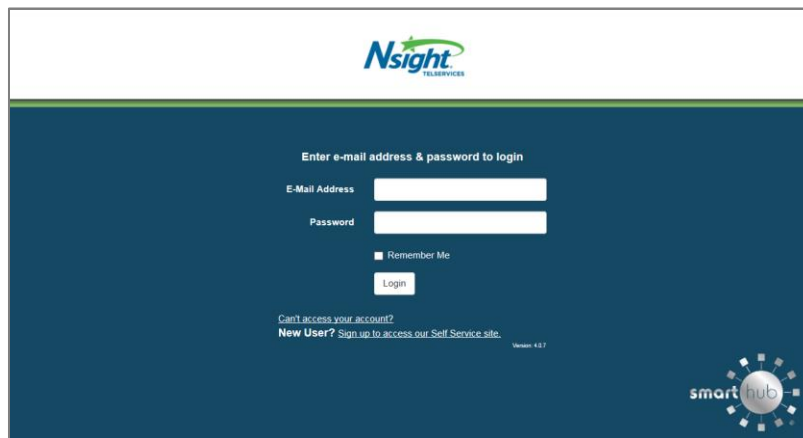


Welcome to SmartHub!

SmartHub has replaced our previous self-serve eBill system to view and pay your bill online.

How do I login to SmartHub?

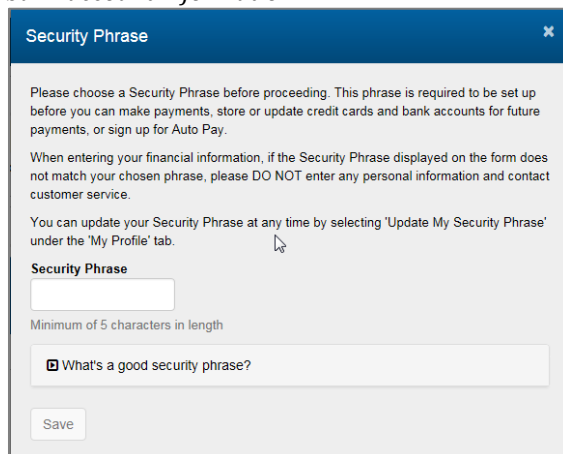
1. Go to the SmartHub login page: <https://nsighttel.smarthub.coop>
2. Current eBill users may login to SmartHub using your **existing eBill username and password**.



The screenshot shows the SmartHub login interface. At the top is the Nsight TELSERVICES logo. Below it, the text "Enter e-mail address & password to login" is displayed. There are two input fields: "E-Mail Address" and "Password". A "Remember Me" checkbox is located below the password field. A "Login" button is positioned below the "Remember Me" checkbox. At the bottom left, there is a link for "Can't access your account? New User? Sign up to access our Self Service site." and a version number "Version 4.2.7". The SmartHub logo is in the bottom right corner.

3. Click **Login**.
4. Once logged in you will be prompted to enter a **security phrase**. You will only be prompted to enter a security phrase the first time you log in to SmartHub.

A security passphrase is different than a password. The security phrase is used to verify the authenticity of the SmartHub webscreen when making payments and updating credit card or bank account information.



The screenshot shows a "Security Phrase" dialog box. The title bar says "Security Phrase" with a close button. The main text reads: "Please choose a Security Phrase before proceeding. This phrase is required to be set up before you can make payments, store or update credit cards and bank accounts for future payments, or sign up for Auto Pay." Below this, it says: "When entering your financial information, if the Security Phrase displayed on the form does not match your chosen phrase, please DO NOT enter any personal information and contact customer service." Then: "You can update your Security Phrase at any time by selecting 'Update My Security Phrase' under the 'My Profile' tab." There is a "Security Phrase" input field with a note "Minimum of 5 characters in length" below it. A checkbox is checked with the text "What's a good security phrase?". A "Save" button is at the bottom.



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